NOTE:All free service for problems caused naturally only, excludes artificial operations and traffic accident.

## Main Spare Parts

| PARTS | FREE PERIOD | PROBLEM DESCRIPTION |
|---|---|---|
| MOTOR | 3 YEARS | Winding burnt |
| CONTROLLER | 2 YEARS | Unable to fix the issue |
| CHARGER | 2 YEARS | Unable to fix the issue If the wire of charger has extension, Immersion in water , or unauthorized disassembly and repair the warranty will be voided |
| LEAD ACID BATTERY | 1 YEAR<br>Personal use | Free replacement within 6 months: if Leak liquid, safe valve out of control, Cover not intact, capacity less than 70 %.<br>Free repair for 7-12months: (calculate from date purchase)<br>Due to prolonged lack of charging. Single battery voltage below 10.5v the warranty will be voided. |
| | 6 MONTHS<br>Business use | Free replacement within 3 months Free repair for 4-6 months.<br>if Leak liquid, safe valve out of control, Cover not intact, capacity less than 50% (calculate from purchasing date)<br>Due to prolonged lack of charging. Single battery voltage, below 10.5v The warranty will be voided. |
| LITHIUM BATTERY | 3 YEAR<br>Personal use | Free replacement for 1-12 months: if Leak liquid, safe valve out of control, Cover not intact, capacity less than 85%.<br>Free repair for 13-36 months: if Leak liquid, safe valve out of control, Cover not intact, capacity less than 65%.<br>Due to prolonged lack of charging. Voltage below the minimum voltage value, the warranty will be voided |
| | 1 YEAR<br>Business use | Free replacement for 1-6 months: if Leak liquid, safe valve out of control, Cover not intact, capacity less than 70%.<br>Free repair for 7-12 months: if Leak liquid, safe valve out of control, Cover not intact, capacity less than 55%.<br>Due to prolonged lack of charging. Voltage below the minimum voltage value, the warranty will be voided. |
| FRAME(CHASSIS) | 3YEARS | Weld rupture, cracked, split |

**Other accessories**

| | | | |
|---|---|---|---|
| MAIN WIRE | 1 YEAR | LED LIGHT | 1 YEAR |
| BRAKE HUB (DISC OILPUMP) | 1 YEAR | FUSE | 1 YEAR |
| FRONT/BACK SHOCK | 1 YEAR | ALARM SET | 1 YEAR |
| FRONT/BACK RIM | 1 YEAR | AIR BRAKER | 1 YEAR |
| IGNITION KEY | 1 YEAR | CONVERTER | 1 YEAR |
| BEARING | 1 YEAR | PANNEL BOARD | 1 YEAR |
| ACCELERATOR | 1 YEAR | TERMINAL WIRE | 6 MONTHS |
| BRAKE HANDLE | 6 MONTHS | LIGHT BULB | 6 MONTHS |
| FRONT/BACK BRAKE SHOE | 6 MONTHS | RELAY | 6 MONTHS |
| STEERING WHEEL (MANOBELA) | 6 MONTHS | HORN | 6 MONTHS |
| BATTERY CORD | 6 MONTHS | COMBINATION SWITCH | 6 MONTHS |
| FRONT/BACK BRAKE CABLE | 6 MONTHS | FOOT REST | 6 MONTHS |